

5 FAH-2 H-800 OPERATIONAL READINESS

5 FAH-2 H-810 OPERATIONAL READINESS

(TL:TEL-1; 07-01-1998)

5 FAH-2 H-811 TERMS

(TL:TEL-1; 07-01-1998)
(Uniform State/USAID/USIA)

a. Operational readiness of telecommunications systems is the condition of being available for use upon demand. Operational readiness is achieved through preventive maintenance and redundancy.

b. Redundancy is a policy of stocking spare equipment and parts to replace inoperable components, prevent system failure and ensure continuity of operations.

5 FAH-2 H-812 RESPONSIBILITIES

5 FAH-2 H-812.1 IPC

(TL:TEL-1; 07-01-1998)
(Uniform State/USAID/USIA)

a. IPC is responsible for the operational readiness of the equipment listed below:

- (1) telegraphic equipment and peripherals;
- (2) Classified Local Area Network (C-LAN) or Classified Information Handling System (CIHS) equipment and workstations;
- (3) telephones;
- (4) radios; and
- (5) TEMPEST and non-TEMPEST personal computer systems used in controlled access areas.

b. IPC personnel are responsible for first level maintenance on the equipment listed above. First level maintenance means identifying equipment faults, tracing faults to the component level and replacing faulty components with operable spares. The IMO should ensure that IPC personnel are trained to operate and maintain IPC's equipment.

c. Each IPC must stock sufficient redundant equipment and parts to provide continuity of service for the systems IPC maintains. To support an inventory of spare equipment, IPC should stock at least one spare component for each unique Office of Communications Number (OCN) in the Worldwide Property Accountability System (WPAS) inventory. If the WPAS inventory contains more than 10 items for a single OCN category, IPC should stock at least one spare component for each 10.

d. The ranking IRM officer at post is responsible for keeping a current WPAS inventory of all accountable IRM program property and DTSPPO controlled items at post. Program property is defined in 6 FAM 221.4 as "specialized property associated with a unique program where the overall management and technical expertise is controlled by a single bureau or agency, and which is generally funded by that bureau or agency (e.g., motor vehicles, communications equipment, and security equipment)." Program property listed in the WPAS includes the items listed in 5 FAH-2 H-812.1 (a) above and may be funded by IRM, the regional bureau or post.

5 FAH-2 H-812.2 RIMC

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(Uniform State/USAID/USIA)

RIMC supports post's communications systems with maintenance from qualified IMTS personnel who specialize in the Department's telegraphic, radio, telephone and data systems. IMTS personnel are certified to maintain systems beyond first level repairs. To guarantee operational readiness the IMO should coordinate with RIMC any maintenance that exceeds the technical expertise of IPC personnel.

5 FAH-2 H-812.3 A/LM/OPS

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(Uniform State/USAID/USIA)

a. The Office of Logistics Operations distributes, stores and tracks IRM equipment and supplies; coordinates equipment and supply purchases; and maintains the WPAS inventory of all accountable IRM equipment and DTS-PO controlled items located in domestic facilities and posts abroad.

b. A/LM/OPS also directs and controls all IRM requests for equipment, spare parts, and logistical support, including shipping, receiving, warehousing and related material management. The Material Management Branch manages the Customer Services Exchange Activity (CSEA), which exchanges bar coded IRM property item for item if available and coordinates commercial vendor repairs for items not in stock, or not repairable by IM maintenance personnel.

5 FAH-2 H-812.4 A/LM/AQM

(TL:TEL-1; 07-01-1998)
(Uniform State/USAID/USIA)

The Office of Acquisitions manages the procurement of equipment from U.S. vendors for post CAAs and assists with expendable supply orders for use outside CAAs.

5 FAH-2 H-812.5 IRM/OPS/ITI/TSS

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(Uniform State/USAID/USIA)

The Information Technology Infrastructure Office, Technical Security and Safeguards Division provides technical security services for overseas posts, including: development and implementation of security requirements for CAAs; coordination of secure procurement and shipment; secure maintenance services; and defensive technical counterintelligence.

5 FAH-2 H-813 THROUGH H-819 UNASSIGNED