

7 FAM 160 ROLE OF CONSULAR AGENTS

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Consular agents are invaluable in assisting the post in performing welfare and whereabouts services. By definition, a consular agent is a person so designated, who is located in an area where there is no official representation but where there exists a need for U.S. Government representation. The consular agent, generally, will have extensive contacts in the area. It is primarily the contacts maintained by the consular agent that the post will generally find valuable in emergency/disaster situations.

Consular agents must be extremely careful in their dealings with U.S. citizens. It is the supervisory post's responsibility to ensure that consular agents maintain adequate hours, are aware of their proper role in assisting U.S. citizens, and properly carry out the duties assigned. The supervisory post also must ensure that the agents are considerate and responsive in their dealings with U.S. citizens.

7 FAM 161 THROUGH 169 UNASSIGNED

